Parc naturel régional de Portneuf
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY
Check-in at 4:00 p.m.;
Check-out at 1:00 p.m.;

IMPORTANT NOTICE
The cabins are located a few metres' walk behind the welcome chalet, at the start of the trails.
Dogs are not allowed in the cabins, except for cabin #3.

YOUR ARRIVAL:
A few days before your arrival, we will contact you to confirm your arrival time. If it falls within the opening hours of Les Portes de l'Enfer, you will be welcomed directly on site. Otherwise, we will let you know what to do.

INFORMATION FOR YOUR STAY:
- Enough firewood provided for the number of nights to fuel the indoor stove;
- Drinking water available in the welcome chalet in winter only (check with the welcome desk);
- Outdoor fires allowed in the fire pit with spark screen. Please note that no additional firewood is provided for outdoor fires;
- Access to the cross-country ski and snowshoe trails is included in your rental for the duration of your stay (for up to 4 people). Equipment rental is not included.
- No electricity;
- On site, you will find two frying pans, two pots, BBQ spatulas, a coffee percolator and a kettle;
- Washrooms are available in the Les Portes de l'Enfer welcome chalet, for which you will be given a key;
- A BBQ and a propane burner are also available (outdoors);
- One double mattress and one double futon, no bedding.

***** In summer, the trails are not accessible from this sector. You will need to travel to other sectors of the Park for activities.**

WHAT TO BRING – WINTER:
- Warm sleeping bags and bedding;
- Extra blankets;
- Dishes;
- Flashlights;
- A bottle to carry your water;

WHAT TO BRING – SUMMER:
- Sleeping bags and bedding;
- Dishes;
- Flashlights;
- Drinking water;
- Camping chairs;

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Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.