Parc naturel régional de Portneuf
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY
Check-in at 4:00 p.m. / Check-out at 1:00 p.m.

IMPORTANT NOTICE
Dogs are not allowed in the cabins, except for cabin #4 in the Secteur des gorges.

YOUR ARRIVAL:
You must go to the Welcome Pavilion to pick up the cabin key and make the final payment. The Pavilion is located at the entrance to the Park, at 423, rue Principale, in Saint-Alban.

* The cabin rental includes access to the Parc naturel régional de Portneuf for 2 vehicles only. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the daily launch fee in effect, whether at Lac Long or on the Sainte-Anne River.

INFORMATION FOR YOUR STAY:
- Washroom building less than 500 metres away;
- Dry toilet near the cabin;
- The amount of firewood provided varies with the season of your stay: you will find at least 1 bag of firewood per night and, depending on the weather (in the fall), we may add more. The firewood can be used both outdoors and indoors, so use it wisely. You can always buy extra firewood during your stay. Call us to confirm.
- Drinking water available at the washroom building;
- No electricity in the cabin;
- Cooking essentials: two frying pans, two pots, a coffee percolator and a kettle;
- A BBQ and a propane burner are also available (outdoors);
- Dish tub with soap and dish towels;
- One double mattress and one double futon, no bedding.

WHAT TO BRING – WINTER:
- Drinking water
- Warm sleeping bags and bedding;
- Extra blankets;
- Dishes and utensils;
- Flashlights;

WHAT TO BRING – SUMMER:
- Drinking water
- Sleeping bags and bedding;
- Dishes and utensils;
- Flashlights;
- Drinking water;
- Camping chairs;

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Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.