Parc naturel régional de Portneuf
Welcome Pavilion
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY

CHECK-IN PROCEDURE

Check-in at 1:00 p.m., check-out at 11:00 a.m.

You can go directly to the Secteur du lac Carillon. Since this sector is at the western end of the Park, you do not need to stop at our Welcome Pavilion in Saint-Alban.

Let us know your arrival time and we can tell you whether an attendant will be on site to help with buying firewood or renting watercraft.

*Parking fees for the Parc naturel régional de Portneuf are included for 2 vehicles per site. This means that during your stay, you are free to visit the other sectors as you wish. You and your guests simply need to display the receipt on your dashboard as proof of payment.

SECTEUR CARILLON

- Washroom building with showers and toilets;
- Dogs allowed on a leash;
- No electricity, no drinking water;
- Campsite reachable on foot from the parking lot, just a few metres away;

SECTEUR CARILLON ATTRACTIONS

- No gas-powered motors allowed on the lake, so it is peaceful;
- Watercraft rentals available (reservation recommended);
- Small beach open to campers;
- Several hiking trails;

FIREWORKS AND CAMPFIRES

- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Ubalde. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

CANCELLATION POLICY:

Reservation:

- Full payment at the time of booking.

Change:

- More than 5 days before the start of your stay: $7 change fee. Only one change is allowed.
- 5 days or less before the start of your stay: no changes allowed.
- Upgrades are allowed at no charge.

Cancellation:

- 5 days or less before the start of your stay: no refund possible.
- More than 5 days before the start of your stay: $14 cancellation fee.