Parc naturel régional de Portneuf
Welcome Pavilion
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY

CHECK-IN PROCEDURE

Check-in at 1:00 p.m., check-out at 11:00 a.m.

The Park's Welcome Pavilion is located at the entrance to the village of Saint-Alban, on your way to the Lac Long sector. It is an essential stop if you wish to rent watercraft, book activities or buy firewood, for example. There is no other welcome desk once you are in your camping sector.

*Access fees for the Parc naturel régional de Portneuf are included for 1 vehicle per site only. This means that during your stay, you are free to visit the other sectors as you wish. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the daily launch fee in effect, whether at Lac Long or on the Sainte-Anne River.

CHUTES À MARCOTTE SECTION

- Dogs allowed on a leash;
- Campsite accessible on foot only, a 400-metre walk;
- No electricity or drinking water on site;
- Dry toilet less than 100 metres away;

CHUTES À MARCOTTE SECTION ATTRACTIONS

- Along the Rivière Noire and the Chutes à Marcotte;
- Watercraft rentals available for outings on Lac Long (reservation required);
- Several hiking trails, including the Chutes à Marcotte trail, which starts right from the site;

FIREWORKS AND CAMPFIRES

- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Alban. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

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CANCELLATION POLICY:

Reservation:

- Full payment at the time of booking.

Change:

- More than 5 days before the start of your stay: $7 change fee. Only one change is allowed.
- 5 days or less before the start of your stay: no changes allowed.
- Upgrades are allowed at no charge.

Cancellation:

- 5 days or less before the start of your stay: no refund possible.
- More than 5 days before the start of your stay: $14 cancellation fee.