Parc naturel régional de Portneuf
Welcome Pavilion
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR SUMMER STAY
(SEE BELOW FOR WINTER)
Check-in at the chalet from 4:00 p.m.;
Check-out from the chalet by 1:00 p.m.;

The Park's Welcome Pavilion is located at the entrance to the village of Saint-Alban (423, rue Principale). You must stop there to pick up the chalet keys and make the final payment.

WHAT TO BRING FOR YOUR STAY:
- Camping chairs;
- *Gel* fuel for the fondue set;
- Drinking water;
- Fishing licence (if needed);
- Sleeping bags and complete bedding;
- Life jackets;

GOOD TO KNOW FOR YOUR STAY:
- 2 rowboats with oars on site;
- No cell phone reception;
- BBQ with propane provided;
- Enough firewood for the length of your stay;
- No electricity in the chalet: the refrigerator, stove and hot water run on propane. Solar lighting;
- Smoke-free chalet;
- Road accessible by car to the chalet;
- Dogs are not allowed in this chalet;
- Water is not drinkable;
- Full bathroom;
- Dish soap, dish towels, hand towels and toilet paper provided;
- Fondue set (bring your own gel fuel);
- Utensils, cutlery and cookware on site;

FISHING (ZONE 27)
This lake is home to brook trout, Arctic char and smelt. The lake is not stocked, so fishing is more challenging. The fishing season opens on the third Friday of May and ends on the second Sunday of September.

FIREWORKS AND CAMPFIRES
- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Alban. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

TENT / TRAILER / RV
- Camping equipment set up on the chalet grounds is subject to the standard camping fee in effect.

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PARKING FEES

The chalet rental includes access to the Parc naturel régional de Portneuf for 3 vehicles only. This means that during your stay, you are free to visit the other sectors as you wish. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the daily launch fee in effect, whether at Lac Long or on the Sainte-Anne River.

CLEANING AND DAMAGE

If any equipment is damaged during your rental and/or additional cleaning hours are needed to restore the premises to their original condition, additional fees will be charged.

Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.

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Here are the specifics for your winter stay

Check-in at the chalet from 4:00 p.m.
Check-out from the chalet by 1:00 p.m.

A few days before your arrival, we will contact you to confirm your arrival time. If it falls within the opening hours of Les Portes de l'Enfer, you will be welcomed directly on site. Otherwise, we will let you know what to do.

The chalet is not accessible by car during the winter season. Access is via the Les Portes de l'Enfer cross-country ski centre, on snowshoes or cross-country skis.

What to bring for your stay:
- Light luggage;
- Drinking water;
- Flashlights;
- Sleeping bags, bedding and pillows;
- *Gel* fuel for the fondue set;

Good to know for your stay:
- Firewood provided;
- Wood stove heating;
- Solar lighting and propane stove;
- Access to the cross-country ski and snowshoe trails is included in your rental for the duration of your stay. Equipment rental is not included;
- The shower will not be working;
- The toilet must be flushed with lake water (using a bucket);
- Fondue set on site (bring your own gel fuel);
- No electricity or running water;
- Dishes and basic kitchen essentials are provided on site;