Parc naturel régional de Portneuf
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY
Check-in at 4:00 p.m., check-out at 1:00 p.m.;
** Dogs are not allowed in the ready-to-camp tents, except for the Chutes à Marcotte, Méandres and Secteur des Gorges #1 tents.

CHECK-IN PROCEDURE
You can go directly to the Secteur du lac Carillon. Since this sector is at the western end of the Park, you do not need to stop at our Welcome Pavilion in Saint-Alban. Let us know your arrival time and we can tell you whether an attendant will be on site to check you in and give you the key. If you arrive outside opening hours, we will explain what to do.

* The ready-to-camp rental includes access to the Parc naturel régional de Portneuf for 2 vehicles only. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the daily launch fee in effect, whether at Lac Long or on the Sainte-Anne River.

SECTEUR CARILLON
- Washroom building with showers and toilets;
- Dogs allowed on a leash outdoors;
- Ready-to-camp tents reachable on foot from the parking lot, a few metres away depending on the tent;
- No electricity and no drinking water.

READY-TO-CAMP TENT INFORMATION
- BBQ with propane;
- The amount of firewood provided varies with the season of your stay: you will find at least 1 bag of firewood per night and, depending on the weather (in the fall), we may add more. The firewood can be used both outdoors and indoors, so use it wisely. You can always buy extra firewood during your stay. Call us to confirm.
- Double mattress and double futon, no bedding;
- Indoor wood stove;
- Cooking essentials provided (2 frying pans and 2 pots);
- Dish tub with soap and dish towels.

WHAT TO BRING:
- Drinking water;
- Headlamp;
- Bedding;
- Dishes and utensils;
- Camping chairs.

SECTEUR CARILLON ATTRACTIONS
- No gas-powered motors allowed on the lake, so it is peaceful;
- Beach;
- Watercraft rentals available (reservation recommended);
- Several hiking trails.

FIREWORKS AND CAMPFIRES
- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Ubalde. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

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Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.