Parc naturel régional de Portneuf
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

HERE IS SOME IMPORTANT INFORMATION FOR YOUR STAY:
Check-in at the Refuge from 4:00 p.m.;
Check-out from the Refuge by 1:00 p.m.;

Key pickup and final payment can be done at the Secteur Carillon welcome station. Since the Refuge can be reached on foot or by canoe from different starting points, we can get in touch before your stay to decide on a meeting place.

WHAT TO EXPECT FOR YOUR STAY:
- Bed frames with mattresses;
- Firewood provided;
- Wood stove heating;
- Dogs are not allowed in the Refuge;
- Lac Carillon is 45 metres from the Refuge;
- Smoke-free Refuge;
- No running water;
- No lighting;
- No electricity;
- Outdoor dry toilet (toilet paper on site);

FIREWORKS AND CAMPFIRES
- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Ubalde. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

TENT
- Camping equipment set up on the grounds is subject to the standard camping fee in effect.

PARKING FEES
Parking fees for the Parc naturel régional de Portneuf are included for vehicles (2) only. This means that during your stay, you are free to visit the other sectors as you wish. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the parking fee in effect, whether at Lac Long or on the Sainte-Anne River.

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Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.

- Remember that it is essential to contact us before you leave, so we can plan your arrival together and tell you the best place to pick up the key based on your route.