Parc naturel régional de Portneuf
Welcome Pavilion
423, rue Principale
Saint-Alban (Québec) G0A 3B0
1 855 284-4232

Here is some important information for your stay
Check-in at the chalet from 4:00 p.m.;
Check-out from the chalet by 1:00 p.m.;

The Park's Welcome Pavilion is located at the entrance to the village of Saint-Alban (423, rue Principale). You must stop there to pick up the chalet keys and make the final payment.

Good to know for your stay:
- 2 sofa beds in the chalet;
- BBQ with propane provided;
- Firewood provided (indoor stove or campfire);
- Smoke-free chalet;
- Dogs are not allowed in this chalet;
- Drinking water;
- Dishwasher and washer-dryer on site;
- Bedding included;
- Fondue sets (3) provided (bring your own gel fuel);
- Full bathrooms (4);
- Dish soap, dish towels, hand towels and toilet paper provided;
- Utensils, cutlery and cookware on site;
- Wi-Fi and Netflix available;

What to bring
- Gel fuel for the fondue sets;
- Outdoor camping chairs;

Fireworks and campfires
- If you wish to set off fireworks, you must obtain approval from the Municipality of Saint-Alban. A permit is required.
- For open fires, you must exercise caution at all times and use only the designated fire area.

Tent / trailer / RV
- Camping equipment set up on the chalet grounds is subject to the standard camping fee in effect.

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Parking fees

The chalet rental includes access to the Parc naturel régional de Portneuf for 6 vehicles only. This means that during your stay, you are free to visit the other sectors as you wish. You and your guests simply need to display the receipt on your dashboard as proof of payment. Please note that to launch a motorized boat, the owner must pay the daily launch fee in effect, whether at Lac Long or on the Sainte-Anne River.

Cleaning and damage

If any equipment is damaged during your rental and/or additional cleaning hours are needed to restore the premises to their original condition, additional fees will be charged.

Cancellation policy:

- For cancellations made more than 30 days before your arrival, 10% (of the total cost of your reservation) will be retained as an administrative fee. The difference will be refunded.
- For cancellations made 30 days or less before your arrival, the deposit is non-refundable;

Change policy:

- More than 30 days before your arrival: $15 change fee. Only one change is allowed.
- 30 days or less before your arrival: no changes allowed.
- Upgrades are allowed at no charge.